

Michigan Department of Health and Human Services &  
Community Mental Health Association of Michigan

*21st Annual Wraparound Conference:*

**“Innovating a Classic!”**

June 12-14, 2019

Great Wolf Lodge, Traverse City, MI



[CLICK HERE TO REGISTER FOR THE CONFERENCE!](#)

Questions? Please contact [cward@cmham.org](mailto:cward@cmham.org) or 517-374-6848.

*The Michigan Department of Health and Human Services, through the Community Mental Health Association of Michigan, has provided funding for this initiative through a Federal Community Mental Health Block Grant.*

# CONFERENCE REGISTRATION

## Conference Fee: \$80/person

- Fee includes conference materials, 2 breakfasts and 1 lunch.
- Each registered attendee will receive a hotel reservation link with their conference confirmation email
- Payment will be required prior to attendance.
- Write check to CMHAM and mail to: 426 S. Walnut Street, Lansing, MI 48933
- Purchase Orders are not considered payment.
- All No Shows will be billed the full amount.

**Cancellation Policy:** Cancellations must be received in writing to [cward@cmham.org](mailto:cward@cmham.org) at least 10 business days prior to the conference for a full refund less a \$15 administrative fee. If cancellation is received less than 10 business days prior to the training, no refund will be given, and the full charge will be incurred. Substitutions are permitted at any time.

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## HOTEL DETAILS

### Great Wolf Lodge - 3575 N. US 31 South, Traverse City, MI 49684

**Hotel Cost:** \$85 + \$14.99 resort fee + taxes/night = **Final Cost:** \$110.99 per night.

**Hotel Reservation Deadline:** Monday, May 20, 2019

**To Reserve Your Hotel Room:** You must register and pay for the conference first. After you have registered for the conference, each attendee will receive a hotel reservation link with his or her confirmation email. **Do not contact the hotel until you have received your conference confirmation email.**

**Parking:** Self-parking is complimentary.

**Water Park:** Each room will get up to 4 waterpark passes per room. When making your reservation, please make sure you give the correct number of attendees in your room to the reservationist. Anything over 4 (with a maximum of 6) incurs a \$50.00 additional per person fee.

## Additional Information for Non-Registered Guests

Wraparound Conference attendees who are planning to bring guests/family members with them to the conference, the following information is provided to help you adequately plan for your attendance. You will be responsible for the additional lodging and meal costs for guests not registered to attend the conference. Only those individuals who are registered will receive their meals as part of the registration fee. Meal tickets which include gratuity will be available for purchase at the front desk at the following rates. (These rates are based on the state meal rates plus the resorts applicable gratuity and fees.) Breakfast & Lunch \$15.90 each.

If you choose to bring some or all of your additional meals (those not included in your single registration fee) there are mini fridges and microwaves in each room. There are grocery stores nearby as well as several local restaurants. Individuals should choose whichever option best fits their needs and budgets.

# AGENDA AT-A-GLANCE

## Wednesday, June 12, 2019

12:30pm	Conference Registration
1:00pm – 1:30pm	Conference Welcome & Opening General Session: My Family's Wraparound Journey
1:45pm – 3:15pm	<ol style="list-style-type: none"> <li>1. Navigating Special Education</li> <li>2. Paving the Way for Effective Community Participation in Wraparound</li> <li>3. Building Family Resiliency: Our Story</li> <li>4. Disrupting Assumptions in Clinical Care: Why Fetal Alcohol Spectrum Disorders Matter</li> </ol>
3:30pm – 5:00pm	<ol style="list-style-type: none"> <li>5. Current Progress of Wraparound and Report Building in REDCap</li> <li>6. Michigan's Adoption and Guardianship Assistance Programs: An Overview and Panel Discussion</li> <li>7. Supervising to the Model: Using Family Feedback to Improve Consistency</li> <li>8. Family Experience and SED-W Overview</li> </ol>
5:00pm – 6:00pm	REDCap Technical Assistance

## Thursday, June 13, 2019

8:00am – 9:00am	Full Breakfast Buffet
8:00am – 9:00am	REDCap Technical Assistance
9:00am – 10:30am	<ol style="list-style-type: none"> <li>9. How Wraparound Helped my Family by Seeing What Was Visible and Invisible</li> <li>10. Michigan Adoption Resource Exchange: Service to Support Along the Adoption Journey</li> <li>11. Wrapping Around Substance Impacted Families</li> <li>12. Adaptations as Youth Get Older; How Facilitators Adjust</li> </ol>
11:00am – 12:30pm	<ol style="list-style-type: none"> <li>13. Use of Choice Voucher and the SED-W</li> <li>14. Working with Youth on the Autism Spectrum</li> <li>15. From Crisis Management to Resilience Building</li> <li>16. Youth Peer Support: Introduction and Building Effective Partnerships</li> </ol>
12:30pm – 1:00pm	REDCap Technical Assistance
12:30pm – 1:30pm	Banquet Lunch & Awards Presentation
1:30pm – 3:00pm	<ol style="list-style-type: none"> <li>17. Eating Disorders in Adolescence</li> <li>18. Navigating the Waiver Support Application</li> <li>19. The Opioid Crisis; Overdose Epidemic and Use of Naloxone</li> <li>20. Ideas for When Your Team Seems Stuck</li> </ol>
3:30pm – 5:00pm	<ol style="list-style-type: none"> <li>21. Technology Applications and Trends Involving Today's Youth</li> <li>22. Supervising Millennials Diversity, Motivation and Communication</li> <li>23. What's Going on in Lansing: Legislative Updates</li> <li>24. Managing Your Models: Keeping Families in the Center for Wraparound When Using Evidence-Based Approaches</li> </ol>

## Friday, June 14, 2019

8:00am – 9:00am	Full Breakfast Buffet
9:00am – 10:30am	<ol style="list-style-type: none"> <li>25. Wraparound Facilitator's Roles and Responsibilities within the SED-W</li> <li>26. New Initiatives and Collaboration within Child Welfare</li> <li>27. Effectively Managing System Partnerships in Teams</li> <li>28. Following Through: Using Plans to Maintain Organization in Wraparound</li> </ol>
10:30am – 11:00am	Refreshment Break & Hotel Check Out
11:00am – 11:45am	Closing General Session: Wraparound...What's Next

**[TO REGISTER FOR THE CONFERENCE, CLICK HERE!](#)**

# CONFERENCE AGENDA

## Wednesday, June 12, 2019

12:30pm

### **Conference Registration Open**

1:00pm – 1:30pm

### **Conference Welcome**

- *Justin Tate, LMSW, Statewide Wraparound Coordinator, Michigan Department of Health and Human Services*

### **Opening General Session: My Family's Wraparound Journey**

- *Becky Howard, Parent*

1:45pm – 3:15pm

### **Concurrent Workshops:**

#### **1. Navigating Special Education**

- *Cheryl Levine, BS, Special Education, Mediator, Facilitator, Restorative Justice Trainer and Facilitator; Program Coordinator, Special Education Mediation Services*

Special education law and rules are large and unwieldy. They are in addition to the set of federal and state public education laws and rules. This workshop will provide a general overview of the special education process, benefits of collaboration in the process; how Special Education Mediation Services (SEMS) supports collaboration; and federal and state resources which support families and schools. Participants will be able to: 1. Learn basic special education legal framework; 2. Define SEMS services including applicability, comparison to complaints and accessing; 3. Describe an overview of special education process; and 4. Identify special education resources.

#### **2. Paving the Way for Effective Community Participation in Wraparound**

- *Neil Brown, BA Social Welfare, President, Neil Brown Consulting, Inc.*

One of the challenges faced by wraparound implementations is assuring that potential team members and their colleagues know enough about wraparound to be effective supporters of the process. This session is designed to allow participants to consider factors in developing a plan to address this need on the local level. Audience considerations, content planning and delivery strategies will be highlighted. Participants will have an opportunity to develop an initial implementation plan for their priority concerns related to this topic during this session. Participants will be able to: 1. Learn key target audiences for developing community support for wraparound implementation; 2. Examine key content to communicate to target audiences who can support effective wraparound implementation; and 3. Learn and prioritize a variety of tools and strategies for effectively orienting community partners to wraparound.

#### **3. Building Family Resiliency: Our Story**

- *Patrick Kaufmann, CPSS, PSP, BS, Supported Employment & Education Specialist, InterAct of Michigan*
- *Shannon Kaufmann, CPSS, Consultant, Wellness Concepts*
- *Zack Quick, Student, Western Michigan University*

A family of five, in recovery, will share their story on how family resilience has helped them bounce back from disruptive life challenges, stronger and more connected. They will share how their experience has helped them to become more skillful while facing ongoing stressors and crises. Each family member will briefly share their personal recovery story. Those attending will learn to apply skills and concepts to the recovery journeys of families with challenges. Materials will be based on research and presented through power points, personal testimony, and audience participation. Participants will be able to: 1. Observe what a family in recovery looks like; 2. Learn how to apply concepts of resilience to their own families and others; 3. Learn how mental illness and resiliency directly impact children; 4. Learn how a child's illness and recovery directly impacts parent's mental health and vice versa; 5. Learn how seeking recovery and building family resiliency brings families closer together and establishes greater connection with the community; and 6. Learn how to use resilience to actively work through a family crisis.

#### **4. Disrupting Assumptions in Clinical Care: Why Fetal Alcohol Spectrum Disorders Matter**

- *Emily Rusnak, PhD, CCC-SLP, Vice President, Michigan Coalition for Fetal Alcohol Resources, Education, and Support (MCFARES)*

FASDs are exceptionally common in society, though few recognize or understand the disorder. This is especially true in the mental health, allied health, educational, and medical fields. As a result, children and adults with an FASD often go undiagnosed and treatment services applied are ineffective for managing their condition. In this introductory session, we will explore the basics of FASD, including prevalence, common symptoms/signs of the disorder, diagnostic and treatment options, and why we have so many with the disorder, but so few diagnosed. We will also discuss resources available in Michigan, how providers and families can access these resources, and ways to help build new resources through already existing state and private systems. Participants will be able to: 1. Describe the effects of alcohol on embryonic and fetal development; 2. Identify primary disabilities associated with FASD, including issues with speech-language skills, emotional and state regulation, cognition, social skills, and other related developmental issues; and 3. Describe secondary conditions that develop due to a lack of environmental and treatment goodness of fit with the child's/adult's needs and ways to address the reduction of secondary conditions.

3:15pm – 3:30pm

#### **Refreshment Break**

3:30pm – 5:00pm

#### **Concurrent Workshops:**

#### **5. Current Progress of Wraparound and Report Building in REDCap**

- *Rachel Korest, MA in Education, BA in Psychology, Research Assistant, Michigan State University*
- *Sara Klum, MA in Education, BA in Psychology, Research Assistant, Michigan State University*

This presentation will update facilitators and supervisors on the current progress of the Wraparound Evaluation Project. This session will review the latest reports on the impacts of Wraparound services for children and youth, frequently asked questions, and an interactive demonstration on report-building in REDCap. Participants will be able to: 1. Learn about the current impacts of Wraparound services; 2. Improve REDCap data entry skills; and 3. Increase REDCap report-building skills.

#### **6. Michigan's Adoption and Guardianship Assistance Programs: An Overview and Panel Discussion**

- *Alyssa Stuparek, BASW and MSW, Departmental Analyst, Adoption and Guardianship Assistance Office, Michigan Department of Health and Human Services*
- *Dawn E. Ritter, LMSW, Adoption Assistance Program Manager, Adoption and Guardianship Assistance Office, Michigan Department of Health and Human Services*
- *Areka Maki, Bachelor's Degree in Sociology, Departmental Analyst, Adoption and Guardianship Assistance Office, Michigan Department of Health and Human Services*

Michigan's Adoption and Guardianship Assistance Office (AGAO) works with upwards of 25,000 families who have finalized adoptions and/or subsidized guardianships for children that would have otherwise remained in the State of Michigan's child welfare system. In this interactive breakout session, the Adoption and Guardianship Assistance Office will provide a brief overview of their office's duties including Adoption Assistance, Guardianship Assistance, and Medical Subsidy programs. Immediately following the overview, there will be a panel question & answer discussion to be led by participants. Q & A focus will be on methods of working together to assist families and providers with services and supports offered through the AGAO. Whether you have an active case with the office, are a foster parent with a child(ren) whose goal is guardianship or adoption or are a partnering agency service provider and want to better understand what the Adoption and Guardianship Assistance Office can provide, you can benefit from this session. Please come prepared with questions you have for their office to get the most out of this session. Participants will be able to: 1. Identify the purpose of the Adoption and Guardianship Assistance Office; 2. Understand how agency partners and families can best work with AGAO; and 3. Identify resources for post adoption and guardianship services.

**7. Supervising to the Model: Using Family Feedback to Improve Consistency**

- *Patricia Miles, BS, Consultant, Miles Consulting, LLC*

This workshop is designed for supervisors and will focus on tools and strategies for Wraparound supervision. Moving Supervisory practice from a dialogue about “how the family is responding to staff” to “how consistently are staff delivering Wraparound” will be discussed. Supervisor tools for assuring consistency will be discussed including staff discussions, file/paperwork reviews, in-field coaching and family feedback. Participants will be able to: 1. Identify four different types of feedback to assure consistency in Wraparound practice; and 2. Describe at least two practices correlated to Wraparound values.

**8. Family Experience and SED-W Overview**

- *Monica Erickson, BS, QIDP, Waiver Data Analyst, Michigan Department of Health and Human Services*

- *Angelo Powell, BA, RS, Specialist, Michigan Department of Health and Human Services*

- *Liz Evans, BS, Behavioral Health Analyst, Michigan Department of Health and Human Services*

This session will provide a general overview of the SEDW and a family’s perspective of their experience with the SEDW. A family will share their experience, including how the SEDW was explained to them, the advantages and benefits of participating in the SEDW, the outcome of participating in the SEDW and advice to Wraparound Facilitators and Team. Participants will be able to: 1. Identify two positive outcomes of utilizing the SEDW; and 2. Explain the SEDW in a family friendly manner.

5:00pm – 6:00pm

**REDCap Technical Assistance**

- MSU staff will be available to provide in person technical assistance.

5:00pm

**Adjourn for the Day**

## Thursday, June 13, 2019

8:00am – 9:00am

### **Full Breakfast Buffet**

8:00am – 9:00am

### **REDCap Technical Assistance**

- MSU staff will be available to provide in person technical assistance.

9:00am – 10:30am

### **Concurrent Workshops**

#### **9. How Wraparound Helped my Family by Seeing What Was Visible and Invisible**

- *Lori Abraham, Certified Parent Support Partner, Macomb County CMH Services*
- *Hunter Abraham, Family Member*
- *Lisa Klute, LMSW, Wraparound Supervisor, Macomb County CMH Services*

This session will provide an outline of a family's journey and experience with the SED waiver including other EBTs: TFCBT, FMF, PMTO. The presenters will describe the benefits and barriers to services/approaches; and provide advice and tools on how to identify the 'true needs' within a family in order to steer team direction. You will receive guidance on how to meet parents and families where they are while continuing to show empathy for child AND parent throughout the process. (An activity will be provided). Participants will be able to: 1. Understand the pressures placed on parents by seeing things from a different perspective (what's on your plate activity); 2. Learn how to dig deeper with identifying needs and alternative ways to meet needs; and 3. Receive a basic understanding of EBTs - TFCBT, FMF, PMTO and when to recommend, timing, team direction-family voice in treatment approach/direction.

#### **10. Michigan Adoption Resources Exchange: Services to Support along the Adoption Journey**

- *Amanda Dunham, BSW, MARE Match Support Program Supervisor, Michigan Adoption Resource Exchange*

The Michigan Adoption Resource Exchange (MARE) is a statewide information and referral service for families interested in adopting children from foster care, and for adoption workers looking for homes for these children. Beginning with the website photolisting of youth who are waiting for adoption, to adoption navigators to Match Support, MARE is excited to partner with you in helping support families on their adoption journeys to be strong forever families for youth. Participants will be able to: 1. Explore MARE photolisting and website services; 2. Understand the Adoption Navigator Program and how they support families prior to becoming matched; and 3. Describe the Match Support Program and how it supports families after they are matched.

#### **11. Wrapping Around Substance Impacted Families**

- *Jennifer DeMars, MA, CADC, Wraparound Facilitator, Hegira Health*
- *Debra Gossett, CPRM, Certified Peer Recovery Mentor, Hegira Health*
- *Sue Carpenter, BA, CMHP, Wraparound Supervisor, Hegira Health*

Success stories from working with our Substance Use Disorder (SUD) funded Wraparound services will be shared. Neo Natal Wraparound targets pregnant SUD clients while SUD Wrap serves addicted clients parenting children ages 0-18 years. The key role of the Peer Recovery Mentor in reducing stigma and engaging substance impacted families will be highlighted. Multiple pathways to recovery will be reviewed. The importance of facilitating and coordinating among systems partners (CPS, Probation, Foster Care, SUD providers) will be demonstrated. Participants will be able to: 1. Better understand the multiple pathways to recovery; 2. Receive an increased understanding of the key role of the Peer Recovery Mentor; and 3. Increase their knowledge around the benefits of using the Wraparound Process with the SUD population.

## **12. Adaptations as Youth Get Older: How Facilitators Adjust**

- *Neil Brown, BA Social Welfare, President, Neil Brown Consulting, Inc.*

Wraparound emphasizes the role of parent and youth voice as a critical process element. As youth get older the range and scope of their voice changes in the wraparound process. This session will examine ways these changes can be supported by changes in the way facilitators work with the youth and teams they get to support. Participants will be able to: 1. Identify key practice areas that impact the management of youth voice in the wraparound process; and 2. Learn and practice adaptations in their facilitation style that will support teams and family members in responding to a youth's changing voice.

10:30am – 11:00am

## **Refreshment Break**

11:00am – 12:30pm

## **Concurrent Workshops**

### **13. Use of the Choice Voucher and the SEDW**

- *Laura Demeuse, LBSW, BA, QIDP, Self Determination Analyst, Michigan Department of Health and Human Services*

- *Monica Erickson, BS, QIDP, Waiver Data Analyst, Michigan Department of Health and Human Services*

- *Angelo Powell, BA, RS, Specialist, Michigan Department of Health and Human Services*

The Choice Voucher System allows families in the Serious Emotional Disturbance Waiver to choose and directly hire providers to implement the supports and services for their children. Families have control over resources allocated in their Child's Wraparound Plan, and greater flexibility in tailoring supports to meet individual needs. This presentation will describe the difference between self-determination for adults and the Choice Voucher System for Children. It will also identify and describe the steps to implementing the Choice Voucher System, and advantage and responsibilities of families. Participants will be able to: 1. Gain an understanding of self-directed care (Choice Voucher) for children; 2. Develop an understanding of how to explain/present the option of the Choice Voucher to the family and team; and 3. Wraparound facilitators will gain skills to efficiently support families through the process of utilizing Choice Voucher (Self-Directed) services.

### **14. Working with Youth on the Autism Spectrum**

- *Amy J. Helmuth, BS Psychology and Parent of Young Adult with Autism, Family Support Partner Supervisor, Kalamazoo Community Mental Health and Substance Abuse Services*

In this interactive session we will cover effective practices for working with youth with autism spectrum disorder. We will cover common myths, as well as the diagnostic criteria for autism spectrum disorder. We will discuss the strengths and challenges of this disorder with a focus on utilizing the strengths to create effective treatment plans. Evidenced-based practices will be explored with time to practice and process new skills. Participants will be able to: 1. Identify the unique strengths and challenges of youth with autism spectrum disorder; and 2. Learn how to apply best practices when working with youth with autism spectrum disorder.

### **15. From Crisis Management to Resilience Building**

- *Patricia Miles, BS, Consultant, Miles Consulting*

Far too often Wraparound Care Coordinators and team members focus on controlling a crisis and "dealing with it" the 10 minutes before it happens until it's over. This workshop will focus on crisis events as an opportunity to build resilience with youth and families by developing an understanding of what's driving the situation for the family, using that understanding to identify pathways for self-management and using that information to manage team perspectives and build a language for the family to "own" the events. Participants will be able to: 1. Identify how "crisis" situations relate to unmet needs; and 2. Develop and apply needs statements that are linked to the family's meaning and language about a crisis situation.

### **16. Youth Peer Support: Introduction and Building Effective Partnerships**

- *Krissy Dristy, Bachelor of Science, Peer Perspective, Youth Peer Support Statewide Coordinator, Association for Children's Mental Health*

- *Sarah Hively, Certified Youth Peer Support Specialist, Livingston County Community Mental Health*  
Youth Peer Support (YPS) is a new peer-to-peer service available to youth in the public mental health system. This training will provide an introduction to YPS, including an explanation of the role Youth Peer Support Specialists (YPSSs) play within Wraparound teams, purpose and benefits of having a YPSS and an overview of the MDHHS approved training model. Organizational and community

readiness and integration of YPSSs into the team will be discussed. Examples of how YPSSs are utilized in various communities will be shared. Participants will be able to: 1. Explain Youth Peer Support (YPS) Medicaid Service; 2. Review and identify Youth Peer Support Specialist (YPSS) qualifications, role and benefits of service; 3. Describe an overview of MDHHS Training Model; and 4. Learn how to effectively partner with YPSSs to support youth within Wraparound teams.

12:30pm – 1:00pm

#### **REDCap Technical Assistance**

- MSU staff will be available to provide in person technical assistance.

12:30pm – 1:30pm

#### **Banquet Lunch** (included)

1:30pm – 3:00pm

#### **Concurrent Workshops**

##### **17. Eating Disorders in Adolescence**

- *Agnes Ward, PhD, LP, CAADC, Administrator, Clinical Strategy and Improvement Department, Macomb County CMH Services*

This presentation will focus on identifying eating disorders; anorexia nervosa, bulimia nervosa, and binge-eating disorder in adolescents. Updates to diagnostic criteria as indicated in the DSM-5 will be discussed. Differences between family dynamics, personality characteristics and control factors will be identified as they relate to each of the eating disorders. Medical complications and co-occurring substance use disorders will be identified. Models on eating disorders theories will be discussed along with evidence-based treatments. Participants will be able to: 1. Identify diagnostic criteria for anorexia nervosa, bulimia nervosa, and binge-eating disorder; 2. Summarize the differentiating characteristics of each type of eating disorder; and 3. Identify the co-occurring disorders and medical complications related to eating disorders.

##### **18. Navigating the Waiver Support Application**

- *JoAnne Lucier, MSW, LMSW, ACSW, Wraparound/SEDW Coordinator, Families Forward, CMH Authority of Clinton-Eaton-Ingham Counties*
- *Monica Erickson, BS, QIDP, Waiver Data Analyst, Michigan Department of Health and Human Services*
- *Angelo Powell, BA, RS, Specialist, Michigan Department of Health and Human Services*

This presentation will focus on the use of the Waiver Support Application (WSA) to manage the Waiver for Children with Serious Emotional Disturbance (SEDW). WSA users from both the state and local CMHSP will co-present the session which will focus on step-by-step instructions on how to navigate the WSA, enter required information for initial applications and recertifications. This session will also cover helpful hints, report functions and all management aspects of the waiver. Participants will be able to: 1. Become proficient at navigating the WSA; 2. Enter required information for initial application and recertification; and 3. Utilize the WSA reporting features to manage SEDW cases and minimize finance/accounting issues.

##### **19. The Opioid Crisis: Overdose Epidemic and Use of Naloxone**

- *Duane Bean II, Master of Arts Degree/ Criminal Justice, NADDI Michigan Chapter President, Chief of Police, City of Gladwin*
- *Lt. Todd Ross, Bachelor of Science in Criminal Justice/ Law Enforcement, Road Patrol and Operations Supervisor, Cheboygan County Sheriff's Department*

This is a lecture by law Enforcement Officers on the current opioid crisis, the overdose epidemic and use of naloxone. Current trends of prescription abuse, theft and illegal distribution will also be discussed. Due to the dangers in working in this area strategies will be addressed pertaining to how to keep yourself safe. Participants will be able to: 1. Learn about the impact of the opioid crisis, and the overdose epidemic; 2. Identify various addiction treatments; 3. Learn about impact of other drugs; 4. Describe how Naloxone is saving lives and how you can help; and 5. Identify strategies for work safety.

##### **20. Ideas for When Your Team Seems Stuck**

- *Neil Brown, BA Social Welfare, President, Neil Brown Consulting, Inc.*

Wraparound team processes ebb and flow over time. Unfortunately, this includes times when teams seem “stuck”; not energized, not making enough difference, and other challenges. This session will examine ways for facilitators to bring life and focus back to teams that are struggling. Areas examined will include team membership, team process, meeting process adaptations, and other tools designed to bring energy back to the process. Participants will be able to: 1. Examine key reasons teams lose energy and focus in the wraparound process; 2. Learn tools and strategies for revitalizing the meeting process; and 3. Learn tools for proactively managing and responding to this area of concern.

3:00pm – 3:30pm

## Refreshment Break

3:30pm – 5:00pm

## Concurrent Workshops

### 21. Technology Applications and Trends Involving Today's Youth

- *Gordon Armstrong, Mobile Forensics, Detective Specialist Trooper, Michigan State Police Computer Crimes Unit*

This presentation focuses on the current technology trends that are commonly used by today's youth. It will touch on the types of technology and popular applications, the un-intended use of applications and some of the dangers associated with social media. Participants will be able to: 1. Have a better understanding of technology and how it's used; 2. Understand common applications used by today's youth; and 3. Be aware of the dangers associated with social media.

### 22. Supervising Millennials Diversity, Motivation and Communications

- *Nicole Brown, Wraparound Supervisor, Starfish Family Services*

This presentation will provide supervisors with some tools and best practices in working with the millennial generation. Participants will discuss who they (millennials) are, what motivates them, and how to best manage millennials. Presenters will also discuss teamwork and communication styles, and how this translates to the Wraparound process. This presentation will be interactive and informative. Participants will be able to: 1. Identify the similarities and differences between millennials and other generations, and how this impacts their work; 2. Understand how to better train, mentor, and connect with millennials; and 3. Learn how to engage millennials in a meaningful way in the workplace.

### 23. What's Going on in Lansing - Legislative Updates

- *Alan Bolter, Associate Director, CMH Association of Michigan*

Hear the latest goings on in the Michigan Legislature. What is being proposed in the FY20 budget, what is the status of Section 298 and where do we go from here? What issues will impact the publicly funded mental health system and what are the other legislative priorities moving through the House and Senate. This workshop will provide an update on the latest legislation and budget issues impacting the CMH system and how members can convey our advocacy message moving forward.

### 24. Managing Your Models: Keeping Families in the Center of Wraparound When Using Evidence-Based Approaches

- *Patricia Miles, BS, Consultant, Miles Consulting*

This workshop will focus on how to interface with evidence-based models when facilitating Wraparound teams, plans and meetings. Common challenges in building a seamless fit will be discussed as well as strategies to successfully integrate high quality model-centric interventions while preserving Wraparound. Participants will have an opportunity to share their own experiences with evidence-based practices and integration in the Wraparound process. This will include identifying what Wraparound elements can't change when utilizing evidence-based practices. Participants will be able to: 1. Describe the three components of a well-balanced Wraparound plan; and 2. Identify the non-negotiables of Wraparound when working with EBPs.

5:00pm

## Adjourn for the Day

## Friday, June 14, 2019

8:00am – 9:00am

### **Full Breakfast Buffet**

9:00am – 10:30am

### **Concurrent Workshops**

#### **25. Wraparound Facilitator's Roles & Responsibilities within the SEDW**

- *Monica Erickson, BS, QIDP, Waiver Data Analyst, Michigan Department of Health and Human Services*
- *Angelo Powell, BA, RS, Specialist, Michigan Department of Health and Human Services*

This presentation will focus on the Wraparound Facilitator's role and responsibilities as related to the SEDW. It will include a review of the SEDW, eligibility criteria, documentation needed for application, and how to orient a family to the SEDW. The presenters will also review how to assist the family with applying for Medicaid, once approved for the SEDW. Participants will be able to: 1. Understand the importance of being able to adequately orient a family to the SEDW; 2. Understand the important role and responsibilities of Wraparound in the SEDW; and 3. Be familiar with how to support a family in applying for Medicaid after being approved for the SEDW.

#### **26. New Initiatives and Collaboration within Child Welfare**

- *Claudine Falkowski, MSW, Mental Health and Child Welfare Partnership Analyst, Division of Mental Health Services for Children and Families, Michigan Department of Health and Human Services*
- *Liz Evans, BS, Family Community Services, Behavioral Health Analyst, Child Welfare Medical Unit, Michigan Department of Health and Human Services*

This session will outline the expanding partnership opportunities for workers that are arising out of changes motivated by the recent state audit, FFPSA and expansion of the SED Waiver. The presenters will provide an overview of these initiatives, as well as community and agency level impact. Key points of collaboration between systems will be explored. The presenters will discuss role and language differences and how to use engagement strategies to enhance working relationships. Participants will be able to: 1. Recite a general overview of the CPS state audit, FFPSA and expansion of the SED Waiver; 2. Identify at least three common barriers to collaboration; 3. Describe three strategies for increasing cross system participation.

#### **27. Effectively Managing System Partnerships in Teams**

- *Neil Brown, BA Social Welfare, President, Neil Brown Consulting, Inc.*

Wraparound teams are composed of a variety of community stakeholders. One of these groups, often over-represented in teams is staff from other systems. System roles, mandates, and concerns are elements that present themselves in different ways in individualized wraparound teams. There are times when negotiating and maintaining effective partnerships between the family, these providers, and wraparound staff leads to challenges in communication and decision making. This session will examine tools and processes intended to help facilitators maintain this balance of perspectives in an effective way while staying true to the wraparound process and principles. Participants will be able to: 1. Examine the role of system mandates and the ways they can complement the wraparound process; 2. Learn tools and strategies for addressing the interpersonal dynamics that these mandate differences can create within a team; 3. Identify process tools designed to improve interprofessional communication within a team context.

#### **28. Following Through: Using Plans to Maintain Organization in Wraparound**

- *Patricia Miles, BS, Consultant, Miles Consulting*

It's easy to get lost in the Wraparound process. When this occurs, you end up staying busy but not producing for either families or Wraparound staff. This workshop will focus on developing quality plans in Wraparound as a platform for both organization and follow-through. Participants will have an opportunity to discuss the three focus areas of a Wraparound plan including Interventions, Support and Community development. Participants will have the opportunity to rethink their own plans when outcomes are not being realized. Participants will be able to: 1. Define three focus areas: intervention, support & community; and 2. Identify strategies in each of the three areas.

10:30am – 11:00am

### **Refreshment Break & Hotel Check Out**

11:00am – 11:45am

### **Closing General Session**

- *Justin Tate, LMSW, Statewide Wraparound Coordinator, Michigan Department of Health and Human Services*

11:45am

### **Conference Adjourns**