

Children's Behavioral Health Inquiry Review

Office of the Advocate for Children, Youth & Families

Bureau of Children's Coordinated Health Policy and Supports



Read below regarding instructions on requesting a clinical review of a child's behavioral health concern.



The Office of the Advocate for Children, Youth & Families partners with behavioral health service providers, child welfare agencies, and other appropriate support people, offering consultation and technical assistance with the goal of strategically addressing complex behavioral health challenges faced by children, youth, and families.



Address inquiries from children/youth and families and those who support them, to ensure that complex behavioral health needs are met through timely provision of services, treatment, and support.



Inquiries, including requests for information, reported concerns and requests for assistance related to child/youth and family behavioral health needs/services, should be sent to: MDHHS-BCCHPS-BHHELP-INQUIRIES@michigan.gov.



Inquiries will be reviewed by the Office of the Advocate for Children, Youth, and Families Clinical Support and Service Navigation team no later than two business days following receipt. Review will be expedited for urgent situations.



A release of information will be requested from parents/guardians before information can be shared with non-MDHHS individuals. In the absence of a signed release of information, general program or requirement information may be shared.



The Clinical Support and Service Navigation team will work with the Behavioral and Physical Health and Aging Services Administration to coordinate the collection of all relevant information, convening of appropriate individuals, and any additional action steps needed to ensure a thorough review is completed.



The coordination lead will ensure all relevant parties are notified of the outcome or response of the inquiry, including a summary of actions taken to address the identified concerns, and any follow up needed to mitigate similar concerns moving forward.